

Dear friends/ ffrindiau annwyl,

As we return from a third national lockdown due to Covid-19, pubs have been tasked with doing our bit to reduce the chance of any further lockdowns.

Our thorough risk assessment is still valid and we are as certain as we can be that we are operating in an environment that is safe for you and our staff.

However, our style of service has changed for the moment and we under strict guidelines about how we have to operate so you will need to be patient and bear with us while we try our best to look after you.

We will need your help to make this happen.

- You **MUST** wear a face covering when visiting the toilets inside. This is a legal requirement. Please follow any directions guiding you to the toilets.
- Please wait to be shown to a table. Bar service is not legally allowed for the time being so we will come and take an order from you as soon as we can.
- Please take advantage of setting up a tab for payment, even if you're only having a few foamy pints. The less exchanging of cards or cash is safer and will also speed up the process.
- Try and use cards for payment and use contactless if possible.
- We'll need to take names and contact details of **EVERYONE** over 18 on **PAPER** (which we'll destroy on a fiery pyre after 21 days). The electronic track and trace system can also be used but we are legally obliged to take details on paper.
- Don't move the chairs or tables. We've set them out so as to maintain social distancing as much as possible.
- We love kids but they can't run around like the 'good' old days. Please keep them in check.
- Always try and book a table if you're going to visit us. We get quite busy during the 'traditional' eating times and we're open all day so why not have a more relaxed experience outside of the busier times?
- The **RULE OF SIX** explained: A maximum of **SIX** people can sit at one table (although children under 11 and carers don't count). Our company policy is that no more than 8 people can sit at any one table.

Above all, **R.E.L.A.X.** Things are going to be a lot slower in our pubs for some time especially now that table service is mandatory so take the time to enjoy socialising (distantly). Be nice to the staff and be nice to each other.

Cheers/lechyd da!

